	<u>Customer Services</u>		
13/05/09	Quarterly performance reports to be circulated informally to the Panel twice per year and formally twice per year.		04/07/13
10/01/13	Agreed to establish a working group to assist with the development of a new Customer Services Strategy and interrelated Strategy for Channel Migration.	First meeting held on 13 th February 2013 with Call Centre Manager and Head of Customer Services.	
	Corporate Plan		
16/05/12	Councillors T V Rogers and G J Bull have been appointed to the Corporate Plan Working Group.	The Executive Leader's Strategy Group considered the Delivery Plan on 14 th January 2013 with a view to taking responsibility for the actions contained therein. A programme of bi-monthly meetings of the Corporate Plan Working Group will be arranged over the course of the next year with a view to holding Executive Members to account.	TBC
	District Council Support Services		
07/07/11	Agreed to establish a Working Group to review the Document Centre and its costs to form a view on its efficiency and cost effectiveness. Councillors Bull, Greenall, Howe, Mackender-Lawrence, Rogers and Williams volunteered for the Group.	Working Group has formed two sub groups to consider:- a) the financial cost of the service; and b) the operation of the service. Report of the Working Group will be considered by the Cabinet at their meeting on 21 March 2013.	21/03/13

02/11/11	Following a review of the Strategic Partnership, the Overview & Scrutiny Chairmen and Vice Chairman agreed that responsibilities should be divided as follows:- Social Well Being Community Safety Children & Young People Health & Well-Being Environmental Well Being Growth & Infrastructure Economic Well Being Local Enterprise Partnership		The Panel has already received two presentations on the Local Enterprise Partnership. A presentation on the Local Enterprise Zone was given to the Panel's November meeting. Work is ongoing to develop a LEP wide approach to scrutiny.	
07/07/11	A14 Improvements Agreed that a representative of the Highways Agency should be invited to a future meeting to discuss their plans in the event of an interruption to traffic flow.	Invitation sent to Highways Agency.		
02/02/11	Agreed to receive further updates on progress by email. In view of the difficulties in obtaining a representative from the Highways Agency to attend a future meeting, agreed that a presentation on A14 developments should be given to the whole Council, when this is appropriate.		The Secretary of State for Transport has recently announced plans to improve the A14 between Milton and Huntingdon as part of a major drive on infrastructure investment The full Council received an update at the meeting on 19 th December 2012. A report will be presented to Overview & Scrutiny (Environmental Well-Being) and the Cabinet in June.	

Scrutiny of Partnerships

	Cambridgeshire Public Sector Asset Management Strategy			
06/10/11	Requested a report outlining the progress made on the Huntingdonshire projects in six months time.	Progress report submitted to June 2012 meeting.	Managing Director (CPP) to report back at a future meeting on the development of the business case methodology.	
	Economic Development			
14/06/12	Agreed that the update of the Council's Economic Strategy should be submitted to a future meeting		The findings from the local economic assessment were presented to the Panel's November meeting. The Economic Development Manager will present the Strategy to the Panel in the April.	04/04/12
	Community Infrastructure Levy			
03/11/11	Informal Discussion held at the conclusion of the meeting. Agreed that Managing Director (CPP) would report back when it was appropriate.		Report on future governance and spending arrangements to be submitted to a future meeting. The Huntingdonshire Infrastructure Business Plan for 2013/14 will be submitted to the March Meeting.	07/03/13
08/03/12	Councillor M F Shellens suggested that the Panel should discuss		Added to the Work Programme for the forthcoming year. It may be appropriate to consider these issues as part of the	
	the priorities for CIL funding at a future meeting.		discussion on the Business Plan.	
05/04/12	the implications of planning social housing requirements on Community Infrastructure Levy Income and the housing waiting list.			

	Housing Benefit Changes			
05/01/12	Agreed to receive a further report drawing together the wider housing policy implications for the Council arising from the Government's Welfare Reform Bill be submitted to a future meeting of the Panel.		Report considered by the Overview & Scrutiny Panel (Social Well-Being) at their meeting on 8 th January 2013. Further reports to be submitted on a quarterly basis and Members of the Panel will be invited to attend.	02/04/13
12/07/12	Requested that a report on rental rates and rent costs be submitted to the Panel on a quarterly basis.		Agreed that future reports should be presented every six months. Next report due in July.	04/07/13
	Use of Consultants			
12/07/12	Received a report outlining the progress which had been made on agreeing, modifying and implementing the Panel's previous recommendations.	reports detailing	Next report due July 2013.	04/07/13
	Borrowing			
06/09/12	In considering the Financial Forecast, agreed to establish a Working Group to develop an understanding of the District Council's approach to borrowing and to identify the terms of a Panel debate.	comprise Councillors L Duffy, P G Mitchell, M F	Working Group met on 17 th October and 19 th December 2012. The Panel will consider the issue further at their meeting in April.	04/04/12

	Budget			
08/11/12	Agreed to hold an Informal Meeting of the Panel to discuss possible suggestions for Council savings.		Meeting held on 29 th November 2012, a number of resulting issues were then presented to the Executive Leaders Strategy Group.	
06/12/12	Agreed to hold a further meeting in January 2012 to discuss the Capital Budget.		Meeting held on Wednesday 30 th January 2013 at 7pm and a number of issues were discussed.	
10/01/13	Liberal Democrat and UKIP Group Leaders invited to present their views on the Budget to the Panel.		The Chairman and other Panel representatives met with the UKIP Group Leader on 22 nd January 2013.	
07/02/13	It was agreed that further consideration of the informal discussions on budgetary savings, the capital programme and the suggestions which had been presented by representatives of the Liberal Democrat and UKIP groups would be considered at the Panel Meeting in April 2013.	J. J		04/04/13
	Potential Future Study Suggestions			
	 Electronic Document Management 			
	 Disabled Facilities Grant – Operation & Implementation 			
	❖ Budget Process			